

# FM-200™

Fire Suppressant

Falcon Customer  
Protection Program  
Enrollment Process  
for the Middle East





**The FM-200™ Falcon Customer Protection Program:  
Double the Peace of Mind.**

You know the best reasons to choose a FM-200™ fire suppression system from Chemours. It's the fastest fire protection system you can buy. It won't damage the equipment it's supposed to protect. It's safe for people and environmentally sustainable. It requires a minimum of space in your facility. It minimizes costly downtime in the event of fire, and it's still the most cost-effective clean agent fire protection solution.

In fact, it's so valuable that you should have the peace of mind that the uncertainty around environmental regulation will not affect your FM-200™ system, on top of the peace of mind provided by the system itself.

The FM-200™ Falcon Customer Protection Program for the Middle East\* gives you that peace of mind with a 20 year supply warranty for the clean agent inside your FM-200™ system.

The Falcon Customer Protection Program is free to join and eliminates any potential questions around the performance of the system or the length in time in which it can be used. By entering the program, you protect your investment in the system that's already protecting your most valuable assets.





### FM-200™ Proven Protection - Yesterday, Today, and Tomorrow

The FM-200™ Falcon Customer Protection Program is the final piece of the package that makes FM-200™ the most cost-effective clean agent fire suppressant choice for new construction, major renovations, and Halon replacement projects.

To get your 20 year warranty, follow these simple steps:

1. Ensure the system specified is from a genuine FM-200™ authorized manufacturer/installer. The warranty is only available on systems from authorized manufacturers/installers.
2. Once the system is installed, complete the registration requirements detailed in the warranty agreement document.
3. Send the completed documents to Chemours within 30 days of final system commissioning to apply for inclusion in the FM-200™ Falcon Customer Protection Program (bashar.abu-sitta@chemours.com).

4. Chemours will acknowledge receipt of your application.
5. Ensure you have a service and maintenance agreement with an authorized FM-200™ manufacturer/installer in accordance with the conditions set out in the warranty agreement.
6. Ensure that if a system refill is required during the period of the warranty that a genuine FM-200™ product is used.
7. Keep records of all service and maintenance visits, and any system refills, required during the period of the warranty.

Once completed, you can enjoy the peace of mind that your most valuable assets are protected for at least the next 20 years by the world's most widely specified waterless fire suppressant.

 **FM-200™**

You might normally expect this level of assurance to cost extra, but the FM-200™ Falcon Customer Protection Program is available to all end user customers at no extra cost.

So, now when you are looking for a fire suppression solution that is:

- Fast acting
- Non-corrosive
- Non-reactive
- Clean agent
- Safe for people
- Safe for assets
- 20 year supply warranty
- Most space efficient
- Most cost-effective
- Most widely specified

**FM-200™ is the only choice.**



**For further information on the FM-200™ Falcon Customer Protection Program, please contact:**

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Or your local authorized FM-200™ supplier

**For further information regarding Fire Extinguishing Agents from Chemours, contact: [www.cleanagents.chemours.com](http://www.cleanagents.chemours.com)**

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